The role of information technology in managing relationships between different generations of employees at Alexandria University: a field study

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Abstract

This study addresses a critical topic in library and information science: management within libraries and information centers. Specifically, it focuses on the management of multigenerational workforce relationships among university library employees. The purpose of this study is twofold: first, to examine the current methods and strategies employed in managing these relationships; and second, to explore the potential role of information technology as a supportive tool in the administrative and organizational processes related to managing multigenerational workforce relationships in the workplace.

Keywords

Academic libraries, management, information technology, Egypt