

## خدمة أسأل أمين المكتبة Ask The Librarian : قائمة ويبليوجرافية

### مستخلص

قائمة ويبليوجرافية تحصر مواقع الانترنت حول خدمة اسأل أمين المكتبة ، او الخدمة المرجعية الالكترونية التي تقدم عبر الانترنت ، وقد قسمت المواقع الى 5 اقسام هي؛ مواقع مكتبات تقدم الخدمة ، دراسات وبحوث ، برامج كومبيوتر ، مؤتمرات وورش عمل، قوائم ويبليوجرافية في الموضوع.

### الاستشهاد المرجعي بالبحث

خدمة أسأل أمين المكتبة Ask The Librarian : قائمة ويبليوجرافية . - cybrarians journal . - ع 1 (يونيو 2004) . - تاريخ الاتاحة . - متاح في : <أنسخ هنا رابط الصفحة الحالية>

لابد في البداية من تعريف مصطلح ويبليوجرافية Webliography وهي تعني قائمة حصرية بمواقع الانترنت ، وهي نتجت عن دمج المصطلحين Web و Bibliography ، وهي تمام مثل القوائم الببليوجرافية قد تكون عامة او متخصصة في مجال موضوعي عريض او مجال ضيق . وهذه القائمة الويبليوجرافية تحصر مواقع الانترنت في موضوع الخدمة المرجعية الالكترونية او الرقمية والمعروفة بـ أسأل اخصائي المكتبات Ask The Librarian ، وقد وصل العدد الاجمالي للمواقع التي تحصرها القائمة الويبليوجرافية 177 موقع جزعت الى خمسة اقسام رئيسية هي : مواقع تقديم الخدمة : ويحصر هذا القسم مواقع المكتبات التي تقدم تلك الخدمة وقد قسمت فرعا حسب انواع المكتبات فنجد الاقسام التالية ؛ المكتبات الاكاديمية ، المكتبات العامة ، المكتبات المتخصصة ، ومؤسسات اخرى ، وتم حصر عدد كبير من مواقع المكتبات وصل الى 104 موقع دراسات وبحوث : وهذا القسم يحصر المقالات والبحوث واوراق المؤتمرات المنشورة على الانترنت ، والمتاحة في نصها الكامل وبلغ عددها 29

برامج كومبيوتر : ويحصر بعض برامج الكومبيوتر المستخدمة في تقديم الخدمة ، ووصل عدد المواقع الى 7 مواقع

مؤتمرات وورش عمل : حصر بالمؤتمرات وورش العمل التي نظمت حول الموضوع ، وبلغ عدد المواقع بهذا القسم 4 مواقع

ويبليوجرافيات : وهذا القسم يحصر القوائم الويبليوجرافية في الموضوع ، وبلغ عدد المواقع 3 مواقع ولضمان الوصول الى جميع المواقع المذكور فقد تم استخدام ارشيف الانترنت **Internet** **Archive** في الوصول الى الصفحات القديمة والتي تم تغيير عنوانها ، وذلك حتى تتحقق اكبر استفادة من تلك المصادر

مواقع	مكتبات	تقدم	الخدمة
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اولا : المكتبات اكااديمية

Auburn University Libraries. E-Gateway. InfoChat . -

<http://www.lib.auburn.edu/infochat.html>

Austin Peay State University. Ask A Librarian. Ask A Librarian Live Chat Service . - [http://library.apsu.edu/5\\_0.htm](http://library.apsu.edu/5_0.htm)

Baruch College. William and Anita Newman Library. Ask A Librarian (Options for Reference Services). By Chat . -

[http://newman.baruch.cuny.edu/e\\_ref/default.htm](http://newman.baruch.cuny.edu/e_ref/default.htm)

Bowling Green State University. Libraries and Learning Resources. Reference Services. Ask-a-Librarian. Chat with a Librarian . -

<http://www.bgsu.edu/colleges/library/infosrv/ref/virtual/>

Bucknell University. Information Services and Resources. Research Tools. RefDesk Live . [http://www.isr.bucknell.edu/refdesk\\_live/](http://www.isr.bucknell.edu/refdesk_live/)

California Polytechnic State University Pomona. University Library. Ask NOW! . - [http://www.csupomona.edu/~library/html/ask\\_a\\_librarian.html](http://www.csupomona.edu/~library/html/ask_a_librarian.html)

Canisius College. Andrew L. Bouwhuis Library. Chat with a Librarian . - <http://www2.canisius.edu/canhp/canlib/ask.html>

Carnegie Mellon University. University Libraries. Ask a Librarian. Chat . - <http://www.library.cmu.edu/Research/ask.html>

- Case Western Reserve University. University Library. Live Reference Help . - <http://www.cwru.edu/UL/homepage.html>
- Cégep Vanier College. Library and Information Technology Centre. Live Library Reference. - <http://www.vaniercollege.qc.ca/litc/liveref.html>
- Cornell University. Cornell University Library Gateway. LiveHelp . <http://www.library.cornell.edu/okuref/chat.html>
- Duke University Libraries. William R. Perkins Library. Reference Services. Live On Line Reference . - <http://www.lib.duke.edu/reference/liveonlineref.htm>
- Eastern New Mexico. Golden Library. Extended Learning Library Services. Chat Reference Assistance . - <http://www.enmu.edu/golden/refchat.html>
- Eastern Tennessee State University Libraries. Extended Campus Services. How to Get Help. Live Online Chat with the Reference Librarian / Chat with Librarian . - <http://faculty.etsu.edu/jonesmf/>
- Georgia Institute of Technology. Library and Information Center. Reference Department. Real Time Reference . - <http://www.library.gatech.edu/reference.htm>
- Hampton University. William R. and Norma B. Harvey Library. Chat with Us Live / Live Assistant . - <http://www.hamptonu.edu/UniversityServices/library/index.html>
- Illinois Institute of Technology. Paul V. Galvin Library. Ask a Librarian. Email and Chat Reference . - <http://www.gl.iit.edu/services/LiveAssistance Page.html>
- Indiana University-Purdue University Indianapolis Library. Real Time Reference Help . - <http://www.ulib.iupui.edu/>
- Indiana Wesleyan University . - <http://www.indwes.edu/>
- Indiana Wesleyan University Library. Off Campus Library Services. Questions? Click for Live Help . - <http://www.indwes.edu/Academics/Library/ocls/oclsindx.html>
- Jönköping University Library. Ask the Librarian . - [http://www.bibl.hj.se/org/fraga\\_eng.html](http://www.bibl.hj.se/org/fraga_eng.html)
- Kansas State University Libraries. Ask a Librarian. Live Chat Reference . - <http://www.lib.ksu.edu/vref/>
- Kingwood College Library Online. Questions . - <http://kingwoodcollegelibrary.com/>
- Liberty University. A. Pierre Guillermin Library. External Degree Library Services . - <http://www.liberty.edu/resources/library/edp/index.html>
- Louisiana State University Libraries. Services. Ask a Librarian. LiveAssistance . - <http://www.lib.lsu.edu/virtual/liveassistance.html>

- Macquarie University Library. As a Librarian (Online Reference Assistance). 2. Virtual Conferencing . -<http://www.lib.mq.edu.au/ask/>
- Maricopa Community Colleges. Librarians Online . - [http://vrl-web2.lssi.com/wcscgi/CDM.exe/mari?SS\\_COMMAND=CUST\\_SUP&Category=LIBONL\\_B](http://vrl-web2.lssi.com/wcscgi/CDM.exe/mari?SS_COMMAND=CUST_SUP&Category=LIBONL_B)
- Mary Washington College. James Monroe Center. Ask a Librarian. Live Assistance / Chat Live! . -<http://www.jmc.mwc.edu/library/ereference.htm>
- Massachusetts Institute of Technology. MIT Libraries. Ask Us! Ask Us!-LIVE . -<http://libraries.mit.edu/research/ask/ask-general.html>
- Miami University Libraries. MiamiLINK. Services & Information. Ask a Question. Live Online Assistance . -  
[http://www.lib.muohio.edu/libinfo/ask\\_new.html](http://www.lib.muohio.edu/libinfo/ask_new.html)
- Michigan State University Libraries. Virtual Reference Service. Netscape Chat Reference Service . -<http://www.lib.msu.edu/services/chat.html>
- New Jersey Institute of Technology. Robert Van Houten Library. Chat with a Reference Librarian . -<http://www.library.njit.edu/>
- North Carolina State University Libraries. Ask a Librarian LIVE . -  
[http://wcs00093.egain.net/wcscgi/CDM.exe?SS\\_COMMAND=CUST\\_SUP&Category=NCSU](http://wcs00093.egain.net/wcscgi/CDM.exe?SS_COMMAND=CUST_SUP&Category=NCSU)
- Northwestern University Library. Reference Department. Live Web Chat with a Librarian / Reference Librarian Online . -  
[http://www.library.northwestern.edu/reference/virtual\\_reference/index.html](http://www.library.northwestern.edu/reference/virtual_reference/index.html)
- Northwestern University of Louisiana. Eugene P. Watson Memorial. Library Chat . -[http://vic.nsula.edu/watson\\_library/chat.html](http://vic.nsula.edu/watson_library/chat.html)
- Ohio State University Libraries. Education, Human Ecology, Psychology and Social Work Library. Chat With Us Live! . - <http://www.lib.ohio-state.edu/ehsweb/>
- Pace University Library. Research Assistance. Ask a Librarian. Chat Reference . -<http://www.pace.edu/library/links/conveydownload/refhelp.html>
- Pennsylvania State University Libraries. Virtual Reference Service / Ask a Penn State Librarian, LIVE! . -  
<http://www.de2.psu.edu/faculty/saw4/vrs/default.html>
- Philadelphia University. Paul J. Gutman Library. RefChat . -  
<http://www.philau.edu/library/refchat.htm>
- Plattsburgh State University. Library and Computing Services . -  
<http://www2.plattsburgh.edu/acadvp/libinfo/library/iref.html>

- Rensselaer Polytechnic Institute. Libraries and Information Services.  
RensSearch. Interactive HumanClick Reference Service . -  
<http://www.rpi.edu/library/information/contact.html>
- Southern Illinois University at Carbondale. Morris Library. Online Help/Online Reference . -<http://www.lib.siu.edu/hp/about/digiref.shtml>
- Spoon River College Learning Resource Center. Virtual "Quick Click" Information Desk . -<http://www.rsa.lib.il.us/~lbell/src/welcome.html>
- State University of New York College of Agriculture and Technology at Morrisville. Donald G. Butcher Library."Talk" To a Librarian . -  
<http://www.morrisville.edu/Library/INDEX.html>
- Technische Universität Hamburg-Harburg. Some Questions (Sie haben noch Fragen)?. Options of Approach. By Live Chat . - <http://www.tu-harburg.de/b/engl/questions.htm>
- Temple University Libraries. Online Reference. Temple TalkNow . -  
<http://www.library.temple.edu/ref/tbabout.htm>
- Troy State University Libraries. Chat Live! Ask a Librarian . -  
<https://tsulib.troyst.edu/>
- University at Buffalo, The State University of New York. The Libraries. Help Documentation. Express Links. Instant Message . -  
<http://ublib.buffalo.edu/libraries/help/refchat.html>
- University of California - Irvine Library. Library Services. Ask a Librarian. Ask a Librarian LIVE . -<http://www.library.uci.edu/serv/ask.html>
- University of California - Los Angeles (UCLA). Need Help? Ask a Librarian. -  
<http://help.library.ucla.edu/index.cfm?Category=main>
- University of Charleston (West Virginia). Schoenbaum Library. Questions . -  
<http://www.uchaswv.edu/library/>
- University of Chicago Library. Business and Economics Resource Center. Ask-a-Librarian Live . -<http://www.lib.uchicago.edu/e/busecon/asklibrarian.html>
- University of Chicago Library. Joseph Regenstein Library. Regenstein Reference and Information Services. Ask a Librarian. -  
<http://www.lib.uchicago.edu/e/reg/using/reference/ask.html>
- University of Florida. George A. Smathers Libraries. -  
<http://smathersnt11.uflib.ufl.edu/>
- University of Illinois at Chicago. University Library. Library of Health Sciences . -  
<http://www.uic.edu/depts/lib/lhsp/services/helpdesk.shtml>

University of Illinois at Urbana-Champaign. Library Gateway. Ask A Librarian .

-<http://gateway.library.uiuc.edu/ugl/vr/>

University of Illinois at Urbana-Champaign. Library Gateway. Libraries by Subject & Specialization. Slavic and Eastern European Library. -

<http://webct2.cet.uiuc.edu/public/su01srl300/index.html>

University of Leicester. University Library. Distance Learning Unit. -

<http://www.le.ac.uk/li/distance/enquiry/chat.html>

University of Louisville. University Libraries. Reference Services / Ask-a-Librarian . -<http://library.louisville.edu/services/reference.html>

University of Maryland Libraries. Engineering and Physical Sciences Library. Help from Librarians. Chat with a Librarian . -

<http://www.lib.umd.edu/ENGIN/chat.html>

University of Maryland University College. Information and Library Services. Getting Help. Chat with a Librarian . -

<http://polaris.umuc.edu/library/liveassistance/patronform.html>

University of Michigan Business School. Kresge Business Administration Library. Ask Us. Contact Kresge Library. Kresge Virtual Reference . -

<http://eres.bus.umich.edu/web/contact.html>

University of New Brunswick. UNB Libraries. -

<http://www.lib.unb.ca/disted/LIVE/>

University of North Carolina at Greensboro. Ask a Librarian. Chat . -

<http://library.uncg.edu/depts/ref/askalib/>

University of North Texas Libraries. Online Reference Help Desk . -

<http://www.library.unt.edu/chatroom/default.htm>

University of Northern Iowa. Rod Library. Assistance. Reference. Reference & Instructional Services. Reference Assistance. Ask a Librarian. -

<http://www.library.uni.edu/depts/ris/askalibrarian.html>

University of Pennsylvania Library. Lippincott Library of the Wharton School. Ask a Question!. -

<http://www.library.upenn.edu/lippincott/LiveReference/refchat.html>

University of Pennsylvania Library. Van Pelt Library. Live Online Reference / Online Librarian . -<http://refchat.library.upenn.edu/>

University of Rochester Libraries. Ask a Librarian . -

<http://www.lib.rochester.edu/>

- University of South Florida. Libraries. USF Virtual Library. Services. Live Assistance . - <http://helpdesk.acomp.usf.edu/cgi-bin/library.cfg/php/enduser/home.php>
- University of Virginia. Questions? Ask a Librarian . - <http://www.lib.virginia.edu/questions.html>
- University of Windsor. Leddy Library. Realtime Online Reference . - <http://cronus.uwindsor.ca/units/leddy/leddy3.nsf/RealtimeReference?OpenPage>
- University of Winnipeg. Library & Information Services. Services. Live Help . - <http://cybrary.uwinnipeg.ca/help/live-help.cfm>
- University of Wisconsin - Madison. Campus Libraries. Reference and Research Assistance. - <http://www.library.wisc.edu/libraries/reference/livehelp/>
- Virginia Commonwealth University. VCU Libraries. - <http://www.library.vcu.edu/connect/livehelp.html>
- Virginia Polytechnic Institute and State University. Virginia Tech University Libraries. Online Reference. - <http://www.lib.vt.edu/research/liveref.html>

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- Alhambra Public Library. Live Reference Librarian. - <http://www.247ref.org/portal/hodpage3.cfm?lib='ALHAMBRA'>
- Baltimore County Public Library. Homework Help . - <http://www.bcplonline.org/askusnow/>
- Biblioteksvagten - Danish LiveReference Service . - <http://www.biblioteksvagten.dk/>
- Harford County Public Library. Student Survival Kit. Live Virtual Reference Service . - <http://www.harf.lib.md.us/HCPL/askusnow/main.htm>
- Hartford Public Library. Midnight Library. Interactive Reference . - <http://www.hartfordpl.lib.ct.us/midlib/midlib-refserv-new.htm>
- Los Angeles Public Library. Online Librarian Assistance. - <http://www.247ref.org/portal/hodpage3.cfm?lib='LAPL'>
- Montgomery Count Public Libraries. Ask-a-Librarian. - <http://www.mont.lib.md.us/askalibrarianlive.asp>
- Santa Monica Public Library. Ask Me! . - <http://www.247ref.org/portal/hodpage3.cfm?lib='smpl'>
- St. Mary's Public Library. Live Reference Assistance . - <http://www.stmalib.org/>

Suffolk County Cooperative Library System. - <http://www.suffolk.lib.ny.us/sn1/>  
Winter Park Public Library. Chat Live / Ask a Librarian . - <http://www.wtpl.org/>

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Illinois CPA Society. Library / Resources. Business Research Library. -  
<http://www.icpas.org/icpas/library/library.asp>  
Southbank Institute of TAFE. Library. Ask a Librarian . -  
<http://www.southbank.tafe.net/library/eref/aska.htm>

#### رابعا : مؤسسات اخرى

AskERIC. Ask an ERIC Expert. AskERIC Live! / Chat with a Librarian . -  
<http://www.askeric.org/Qa/>  
Ask Now!: Online Answers Australia-wide . -  
[http://ref3.247ref.org/wscgi/CDM.exe?SS\\_COMMAND=CUST\\_SUP&Category=AUNLA](http://ref3.247ref.org/wscgi/CDM.exe?SS_COMMAND=CUST_SUP&Category=AUNLA)  
Collaborative Digital Reference Service (CDRS) . - <http://www.loc.gov/rr/digiref/>  
CLEVNET Library Consortium. KnowItNow . - <http://www.cpl.org/vrd/vrd.asp>  
Keystone Library Network. Virtual Information Desk. - <http://vid.sshe.edu/>  
Metropolitan Cooperative Library System (MCLS). - <http://www.247ref.org/>  
NOLA Regional Library System . - <http://www.askusquestions.com/>  
OhioLINK. Chat with a Librarian . - <http://www.ohiolink.edu/whats-new.html>  
OPAL Project (Online Personal Academic Librarian) . -  
<http://oulib1.open.ac.uk/wh/research/opal/>  
Seattle Virtual Libraries Consortium (Seattle Public Library). Ask A Question  
Information Service. -<http://www.spl.org/quickinfo/formexpl.html>  
South Jersey Regional Library Cooperative. - <http://www.qandanj.org/>  
State Library of Iowa . - <http://www.virtualreference.net/virtual/06d.html>  
The University Center Library. - <http://www.tuc.edu/lrc/>

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برامج كومبيوتر

- QuestionPoint . - <http://www.questionpoint.org>
- 24/7 Reference . - <http://www.247ref.org/>
- Docutek VRLplus . - <http://www.docutek.com/products/vrl/index.html>
- Virtual Reference Toolkit . - <http://www.vrtoolkit.net/>
- Convey Systems . - <http://www.conveysystems.com/>

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